



Initial Disclosure Document

The Financial Conduct Authority (FCA)

The Financial Conduct Authority is the independent watchdog that regulates financial services. The FCA requires us to provide consumers with a document called an "Initial Disclosure Document" in order to detail who we are, the products & services we offer as well as what to do if you have a complaint about us. Lyons Holiday Park Limited is registered in England & Wales (co number 01576582) and are authorised and regulated by the Financial Conduct Authority FRN 619237

What products do we offer?

Lyons Holiday Park Limited is a credit broker and not a lender. As such, we can introduce you to a limited number of providers who may be able to assist you with consumer finance in relation to your holiday home. You will not receive advice or a recommendation from us. You will need to make your own choice about how to proceed.

Commission Disclosure

Lyons Holiday Park Limited will receive £0.00 commission payment from the finance company for introducing you as a customer.

Making a complaint

If you wish to register a complaint, please contact us:

- | | |
|---------------|--|
| .. in writing | Write to Lyons Holiday Park Complaints , Lyons Robin Hood, Coast Road,
Rhyl. Denbighshire LL18 3UU. |
| .. by phone | Telephone 01745 342264 |

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service

Please Acknowledge receipt of this document

Customer Name :
Date :

Signature